



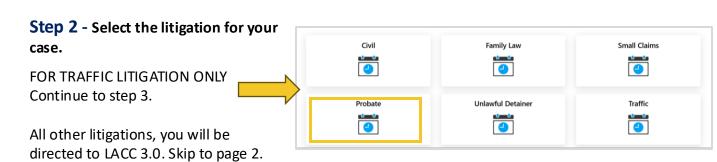


Reference Guide

LACourtConnect is part of the Court's Access LACourt | Your Way initiative and provides a convenient option for appearing in court without having to visit a court location. This Reference Guide outlines how to check in and join a hearing as a remote participant using LACourtConnect 3.0.

Access LACC 3.0





Step 3 - Answer Questions

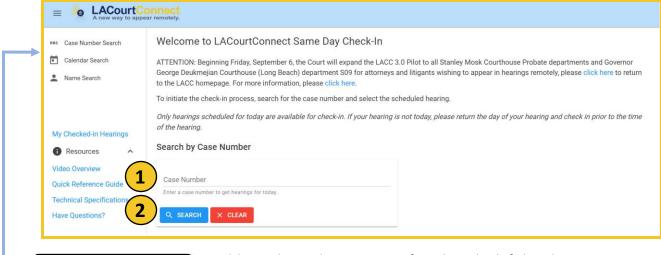
Traffic Only

You will be asked a series of questions. Based on the answers, you will either be directed to LACC 3.0 or given instructions for the hearing.



Search for Cases

- 1. Enter your case number.
- 2. Click Search.

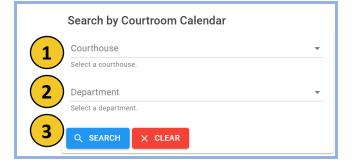


Other Search Options

Additional search options are found on the left-hand navigation panel. Users can search by: Calendar Search (date) or Name Search.

Courtroom Calendar Search

- 1. Enter or select the courthouse of where your case will be heard.
- 2. Enter Department.
- 3. Click Search.

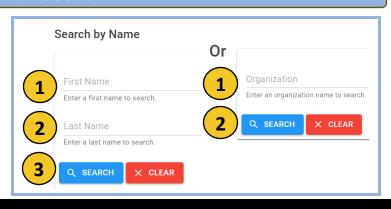


Name Search

- 1. Enter First Name
- 2. Enter Last Name
- 3. Click Search.

OR

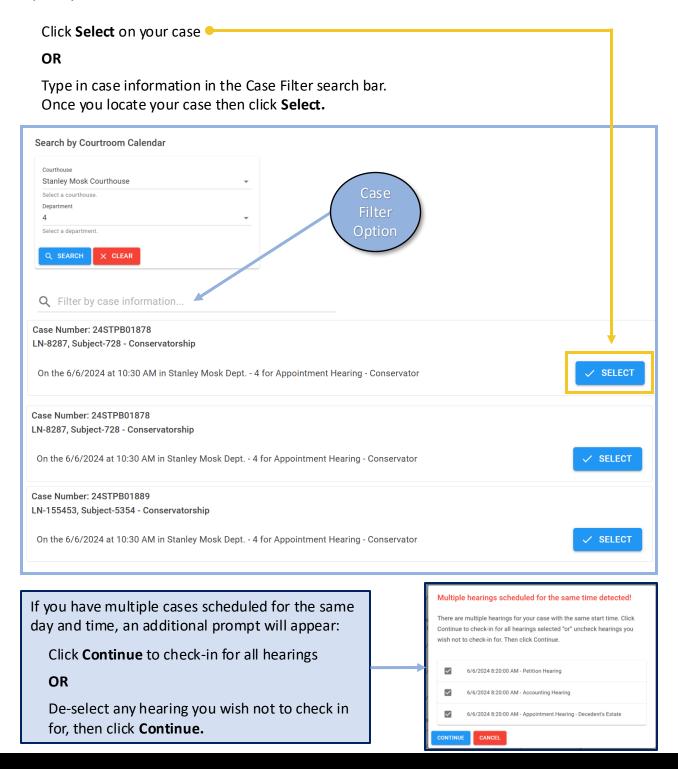
- Enter Name of Organization, if appearing on behalf of an organization.
- 2. Click Search





Select Your Case

Depending on how you conducted your case search, cases will populate below the search option you selected.

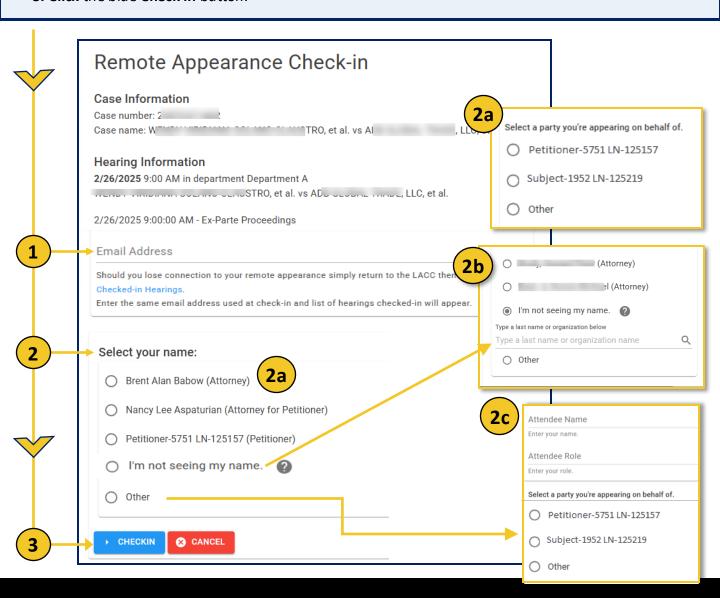




Select Your Name & Finalize Check In

Upon selecting your case, the case information will display. Verify the information is correct.

- 1. Enter an email address. This required step tracks all checked in hearings under this email account.
- **2. Select** the radial button located to the left of your name.
 - **2a.** If you are an attorney or are appearing on behalf of an organization, after selecting your name, you will be prompted to select the party you are appearing on behalf of.
 - **2b.** If your name is not listed, **Select "I'm not seeing my name,"** then **type** in your last name or the name of the organization. Once it populates in the search bar, **select it**. Then **select** the party you are appearing on behalf of, if requested.
 - **2c.** If your name does not appear on the list, **Select** "Other" from the list, NEXT:
 - Enter your name exactly as it should appear on the record and your role.
 - Select the party you are appearing on behalf of.
- 3. Click the blue Check in button.

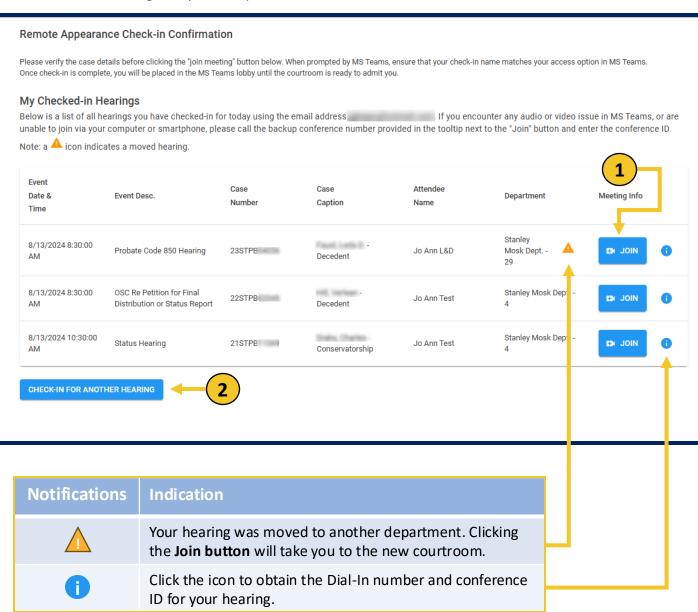




Check In Confirmation

After successfully checking in, the Remote Appearance Check-in Confirmation page will appear.

- 1. When ready, **click** the **Join** button of the corresponding hearing and you will be placed in the Microsoft Teams lobby until the courtroom is ready to admit you.
- If you have additional hearings for which you have not checked in for, click the Check In For Another Hearing to repeat the process.





Attorney of Record Page

After successfully checking in to at least one case and you are the attorney of record in additional cases, those cases will populate in the Same Day Check-In for Attorney of Record page.

- Highlighted rows in grey Indicate you have successfully checked in to the hearing.
- Non-highlighted rows Indicate you have not checked in for that hearing.

Finalize Check in for All Cases

To check in to additional cases:

- 1. Under the *Party* column, enter a last name or an organization name for which you are appearing on behalf of.
- 2. Upon searching, select the party. Repeat these steps for all cases listed.
- 3. Click Continue.

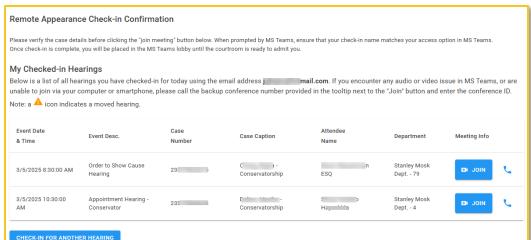


Ready to Join

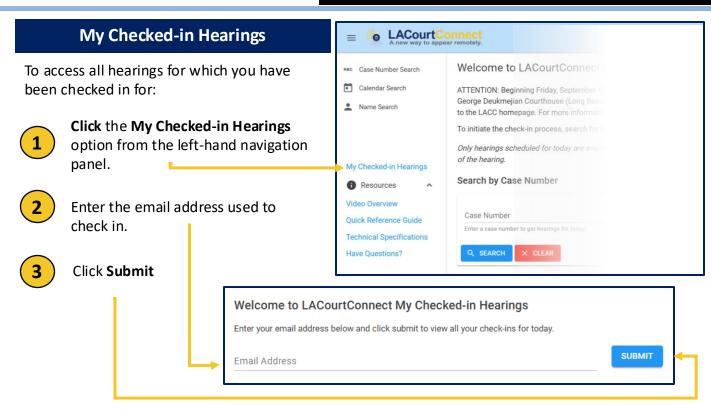
Remote Appearance Check-in Confirmation.

Upon finalizing all check-ins. The list of hearings will appear.

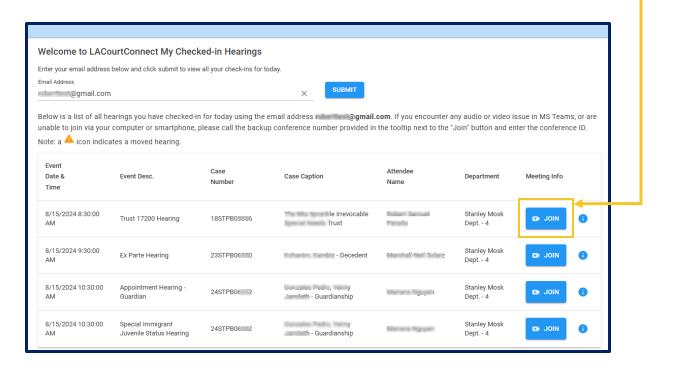
When ready, click the **JOIN** button to enter the virtual hearing. Or check in for another hearing.







4 The list of hearings will appear. When ready, click the **JOIN** button to enter the virtual hearing.



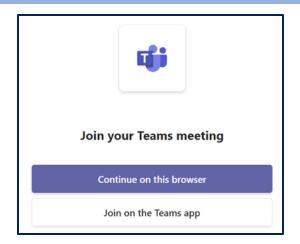


Join Remote Hearing

After clicking the **JOIN** button, you will land on the Join your Teams meeting page in your internet browser.

- If you would like to continue using the browser, click "Continue on this browser."
- If you have previously downloaded the Teams app, click "Join on the Teams app."

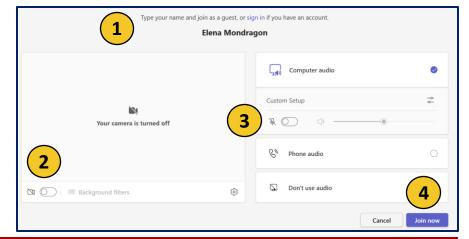
The Microsoft Teams app will launch.





Ensure to:

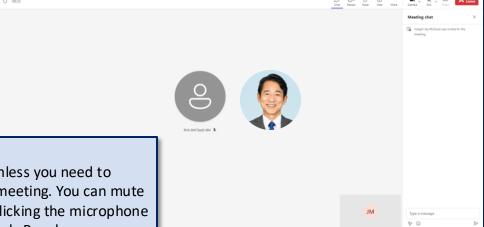
- 1. Enter your name.
- 2. Turn the camera off.
- 3. Mute the microphone.
- 4. Once all settings have been verified, click "Join now."





Upon clicking "Join now," the Court will be notified that you are waiting. Please be patient as you may be waiting several minutes before you are allowed into the hearing.

Once the Court is ready to call your case, you will automatically enter the virtual courtroom.



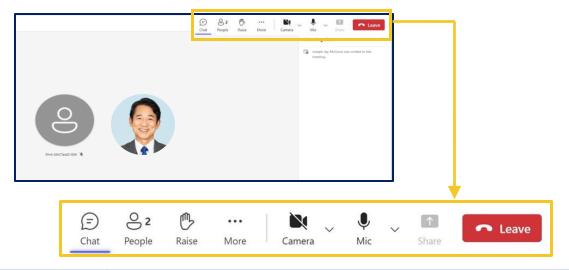
Important:

- **Keep your mic muted** unless you need to speak or are leading the meeting. You can mute and unmute yourself by clicking the microphone icon in the Meeting Controls Panel.



Using Microsoft Teams

At the top of the meeting window is a set of tools available for use during the hearing. We will review the primary tools.



Chat

The chat feature is available to video and audio participants who join on the Teams app. The chat is not monitored by the Court.



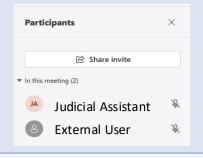
The persistent chat group is automatically created by Teams for each meeting. The Court is not responsible for the usage of the group chat. You can opt to leave the chat at any time after the hearing ends. To leave the chat:

- 1. Select Chat to open the chat list.
- 2. Find the name of the group you want to leave.
- 3. Then select More options > Leave.

People



The participant feature will display a list of attendees currently in the meeting.



Raise hand

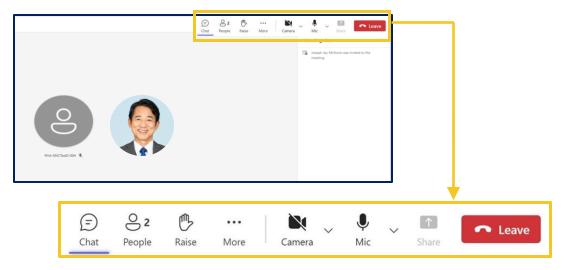


If you have a question and would like to make a comment in the hearing, click the raise hand icon so that you may be recognized by Court staff.



Using Microsoft Teams Continued

At the top of the meeting window is a set of tools available for use during the hearing.



Camera

Use the video icon to turn your camera off and on.

Best practices:



- Avoid sitting with your back to a window or bright light source. This
 causes a silhouette appearance where others cannot see you or determine
 your identity. Adequate lighting is critical for all parties on camera.
- **Think about the background**. Whatever is in the room behind you might not be appropriate for a meeting or could be distracting to others. Cameras pointed up at ceiling fans are also a visual distraction for some attendees.

Microphone



Use the microphone icon to turn your microphone off and on. **Keep your mic muted.** Best practices:

- **Enter muted.** Enter any meeting with your mic muted and camera off. Others might already be engaged in conversation.
- Use a headset with mic if possible, for the optimal audio experience for both you and other meeting attendees. If a headset isn't available, use your device's built-in audio/mic. Call in via mobile device only as a last resort. If you DO call in, make sure your computer/laptop's mic and speakers are muted.

Leave



At the conclusion of your matter, click the Leave button at the top of the hearing window. For additional security, close all browser windows when finished.

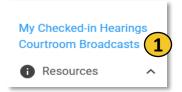


Courtroom Broadcasting

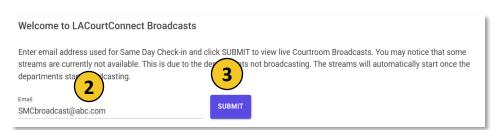
Courtroom Broadcasting enables attorneys and litigants to view and hear live audio and video of proceedings in Probate courtrooms where they have scheduled matters, allowing them to monitor the start of their hearings without needing to join each session.

To view the broadcast from a courtroom in which you have checked in, follow these steps:

Click the **Courtroom Broadcasts** option from the left-hand navigation panel



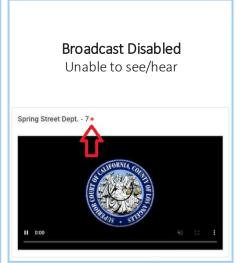
- 2 Enter the email address used to check in
- 3 Click Submit



The following types of broadcasts will display:







To mute/unmute the broadcast of a courtroom to hear the audio, hover over the broadcast and click the audio in

