

## Ways to Connect to LACourtConnect 3.0

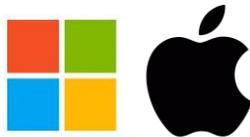
### Quick Reference Guide

**LACourtConnect (LACC)** is part of the Court's Access LACourt | Your Way initiative and provides a convenient option for appearing in court without having to visit a court location.

This Quick Reference Guide (QRG) outlines the technical specification for using LACourtConnect 3.0. LACourtConnect 3.0 launches using the Microsoft Teams application. You may download the Teams application to your computer or phone to join the hearing. If you are unable to download the application, you may join using the browser version of Microsoft Teams.

Click on the following buttons to download the Microsoft Teams application to your computer or phone:

### Download the Microsoft Teams Application to Your Computer



#### Apple Mobile Application



#### Android Mobile Application



Technical Specifications



## Computer Technical Specifications

For the best connection experience, it is recommended remote participants connect via a computer. Following are technical specifications for using Microsoft Teams on a Windows or Mac computer:



### Windows

**Computer & Processor:** Minimum 1.1 GHz or faster, two core

**Memory:** 4.0 GB RAM

**Hard Disk:** 3.0 GB of available disk space

**Display:** 1024 x 768 screen resolution

**Operating System:** Windows 11, Windows 10 (excluding Windows 10 LTSC for Teams desktop app), Windows 10 on ARM, Windows 8.1, Windows Server 2019, Windows Server 2016, Windows Server 2012 R2.

**Devices:** Standard laptop camera, microphone, and speakers

#### Video calls and meetings:

- Requires two-core processor.
- Background video effects require Windows 10 or a processor with AVX2 instruction set.
- Joining a meeting using proximity detection in Microsoft Teams Rooms requires Bluetooth LE. Bluetooth LE on Windows requires Bluetooth to be enabled on the client device and requires the 64-bit version of the Teams client. This feature isn't available on 32-bit Teams clients.



### Mac

**Computer & Processor:** Intel Core Duo processor

**Memory:** 4.0 GB RAM

**Hard Disk:** 1.5 GB of available disk space

**Display:** 1280 x 800 screen resolution

**Operating System:** One of the three most recent versions of macOS. You can find information about the latest macOS versions, and how to upgrade your version of macOS

**Video:** Compatible webcam

**Voice:** Compatible microphone and speakers, headset with microphone, or equivalent device

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## Browser Application

LACourtConnect 3.0 is available via an online browser and is recommended for users attending the virtual meeting on an older device that does not support the desktop application and/or users who are in an environment with minimal background noise.



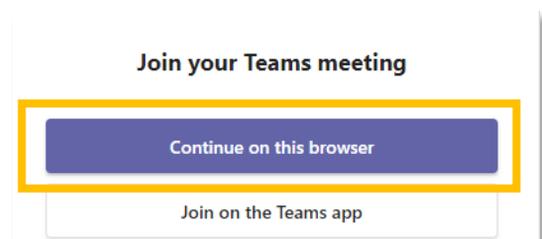
If you are unable to install the Microsoft Teams app on your computer, you can join by using the browser version of the Microsoft Teams application.

### Join Remote Appearance via Microsoft Teams

1. [Click here](#) to access a quick reference guide with steps to check in for your remote appearance.



2. When you check in for your remote appearance, the following window opens. If you do not have the Microsoft Teams app installed and will be joining from the browser, click **Continue on this Browser**.



3. Select **Allow** for the browser to use your microphone and camera
4. Type your full name, select your camera and microphone, and click **Join Now**. You will be placed in a lobby to wait until the courtroom has started the hearing.

