

How to Uninstall and Install the LACC APP on a Mac

Quick Reference Guide

2024

LACourtConnect is part of the Court's Access LACourt | Your Way initiative and provides a convenient option for appearing in court without having to visit a court location. This QRG outlines steps to uninstall the older version of LACC app from a MAC computer and install the new one.

Please note if you already have an older version, you must first uninstall it.

If this is your first time installing, then skip this section and proceed to the Installation Instructions.

Computer Technical Specifications

Administrator rights are required to install LACC for Mac. Any older version of LACC must be uninstalled.

Supporting Operating Systems

64-bit operating systems:

macOS 13: Ventura and macOS 14: Sonoma

Supported Language

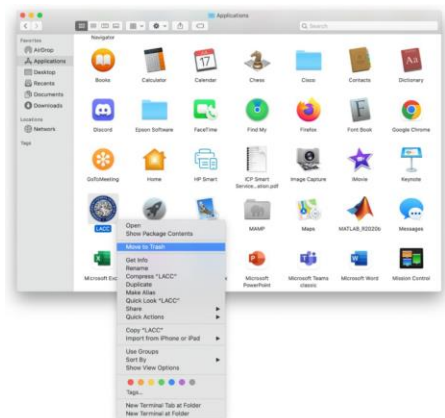
LACC for Mac is currently available in English.

Hardware Requirements

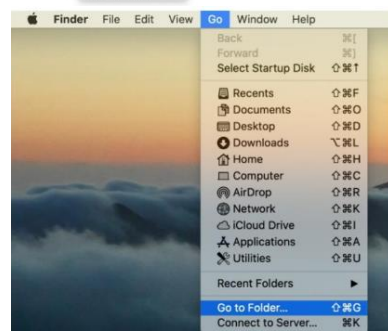
- 1.8 GHz or faster 64-bit processor; Dual-core or better recommended.
- Both Intel (x64) and Apple Silicon (arm64) processors are supported.
- 4 GB of RAM.
- Hard disk space: Minimum of 2 GB.
- A screen resolution of 1280 x 800 or higher is recommended.

How to Uninstall the older Version of LACC

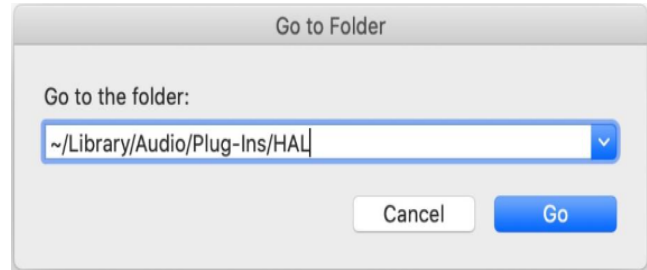
- 1 Locate LACC app in the Applications directory and drag it to Trash. Alternatively, control-click/right-click and select Move to Trash as illustrated in the following image:



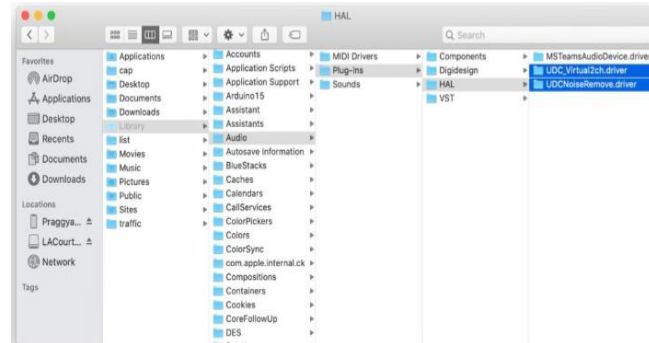
- 2 Deleting this app removes LACC for Mac, but there may still be a dependency of LACC in the system files. In the Finder, choose Go > Go to Folder.



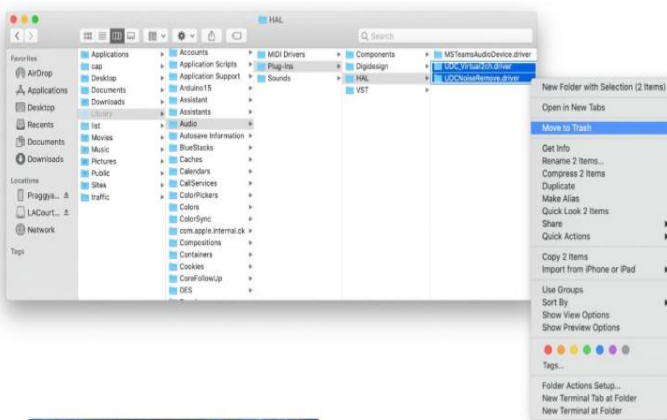
3 Enter "Library/Audio/Plug-Ins/HAL" into the Go to Folder field, then click Go. If the folder can't be found, skip this entire section and proceed to the Installation Instructions.



4 Check if folders called UDC_Virtual2ch.driver or UDCNoiseRemove.driver exist.



5 Move the folders named UDC_Virtual2ch.driver and/or UDCNoiseRemove.driver to the Trash. Control-click/right-click and select Move to Trash.



6 Enter "Library/Audio/Plug-Ins/HAL" into the Go to Folder field, then click Go. If the folder can't be found, skip this entire section and proceed to the Installation Instructions.

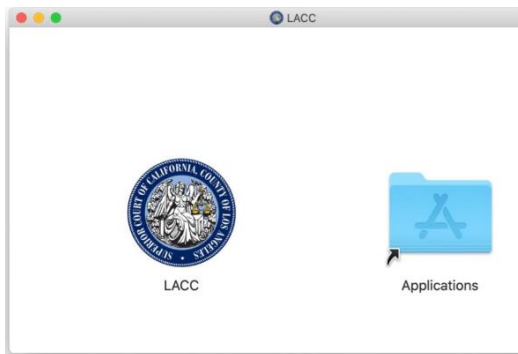


7 Restart your Mac

How to Install the new LACC App

1 Download the LACC app for Mac by clicking [here](#)

2 You may be presented with a warning about the application being downloaded from the Internet. Select Open.



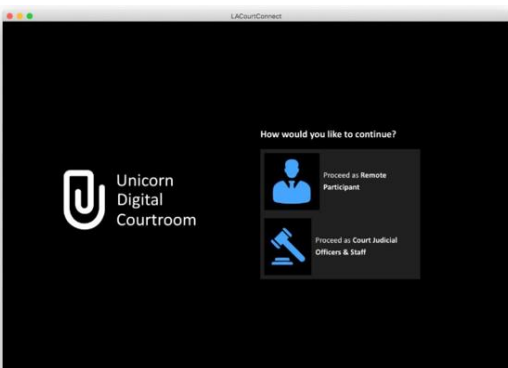
3 "LACC" is an app downloaded from the Internet. Are you sure you want to open it?
Chrome downloaded this file today at 12:34 AM.
Apple checked it for malicious software and none was detected.



Cancel

Open

4 LACC will launch, and you can use your login credentials to join your hearing.



Congrats! You are now ready to begin using the newest version of the LACC app.