





Reference Guide

LACourtConnect is a Court initiative that provides a convenient option for appearing in court without having to visit a court location. This Reference Guide outlines how to check in and join a hearing as a remote participant using LACourtConnect.

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Reference Guide



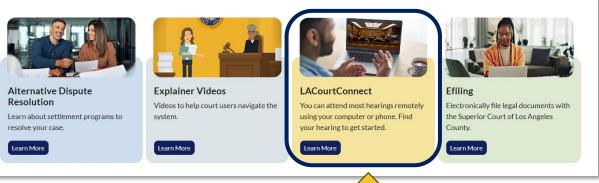


Step 1 - **Go to the LACC Home Page** https://lacourt.ca.gov/home



Scroll down and click on the LACourtConnect tile.



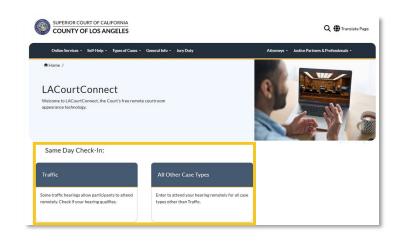


The LACourtConnect Welcome Page opens.

Step 2 - Select the litigation for your case.

FOR TRAFFIC LITIGATION – you will be required to answer questions before proceeding.

All other litigations, you will be directed to LACC Check in page. Skip to Page 3.





Begin Check-in

Agree to the Restriction Policy

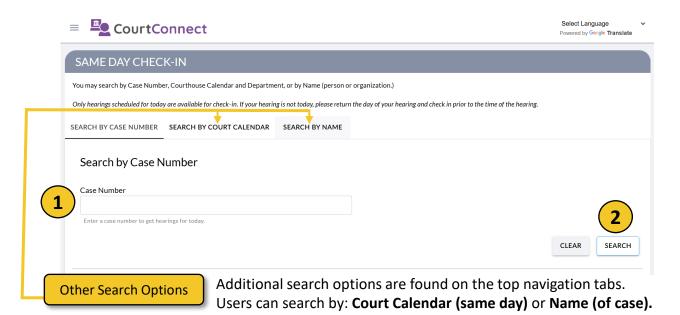
The page to check in for your remote appearance opens. You must agree to the restriction policy before moving forward in the check-in process.



Search for Cases

There are several ways to search for your case using CourtConnect. You can search using a case number, the court calendar, or by name and/or organization. To search by Case Number:

- 1. Enter your case number.
- 2. Click Search.





Search for Cases, cont.

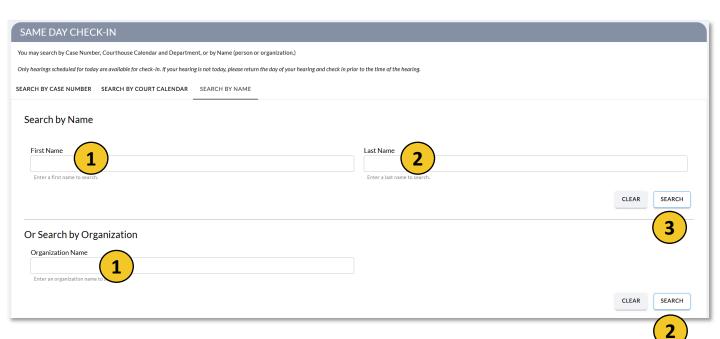
Court Calendar Search

- 1. Enter or select the courthouse of where your case will be heard.
- 2. Enter Department.
- 3. Click Search.



Name Search

- 1. Enter First Name
- 2. Enter Last Name
- 3. Click Search.
- OR
- 1. Enter Name of Organization, if appearing on behalf of an organization.
- 2. Click Search





Select Your Case

Depending on how you conducted your case search, cases will populate below the search option you selected.

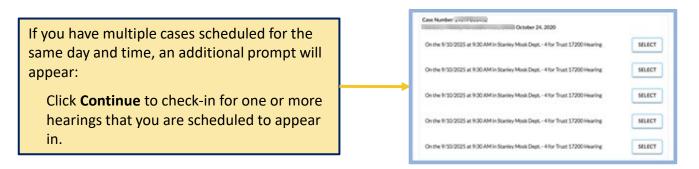
Type in case information in the Case Filter search bar to narrow results. Click **Select** on your case

OR

Once you locate your case then click **Select.** • You may search by Case Number, Courthouse Calendar and Department, or by Name (person or organization.) Case Filter Search by Court Calendar Option Stanley Mosk Courthouse Q Filter by case information. On the 9/10/2025 at 10:30 AM in Department 3 for Jury Trial SELECT SELECT

Select Your Case – Multiple Cases

On the 9/10/2025 at 9:00 AM in Department 3 for Status Conference

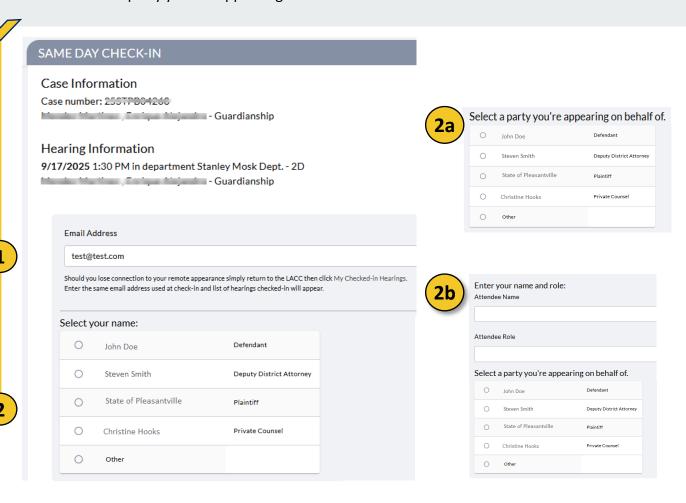




Select Your Name & Finalize Check In

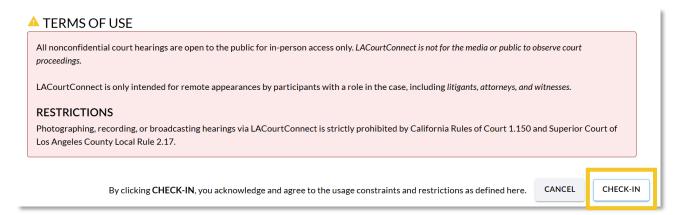
Upon selecting your case, the case information will display. Verify the information is correct.

- 1. Enter an email address. This required step tracks all checked in hearings under this email account.
- 2. Select the radial button located to the left of your name.
 - **2a.** If you are an attorney or are appearing on behalf of an organization, after selecting your name, you will be prompted to select the party you are appearing on behalf of.
 - 2b. If your name does not appear on the list, Select "Other" from the list, NEXT:
 - Enter your name exactly as it should appear on the record and your role.
 - Select the party you are appearing on behalf of.





After you have entered the required information (email address) and selected your name, you must review the Terms of Use and RESTRICTIONS information before clicking the CHECK-IN button



Check In Confirmation

After successfully checking in, the Remote Appearance Check-in Confirmation page will appear.

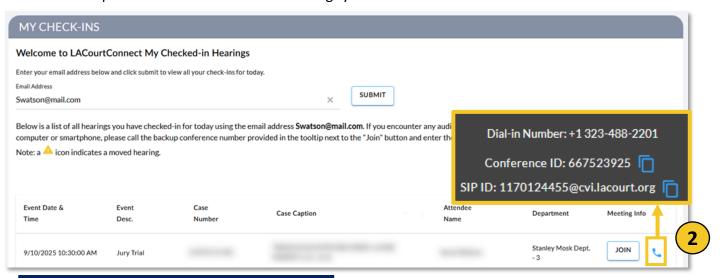
1. When ready, click the Join button of the corresponding hearing and you will be placed in the Microsoft Teams lobby until the courtroom is ready to admit you.

CHECKIN CONFIRMATION Remote Appearance Check-in Confirmation Please verify the case details before clicking the "join meeting" button below. When prompted by MS Teams, ensure that your check-in name matches your access option in MS Teams. Once check-in is complete, you will be placed in the MS Teams lobby until the courtroom is ready to admit you. My Checked-in Hearings Below is a list of all hearings you have checked-in for today using the email address SWatson@mail.com. If you encounter any audio or video issue in MS Teams, or are unable to join via your computer or smartphone, please call the backup conference number provided in the tooltip next to the "Join" button and enter the conference ID. Note: a A icon indicates a moved hearing. **Event Date** Event Case Attendee Case Caption Department Meeting Info & Time Desc. Number Name 9/10/2025 10:30:00 Stanley Mosk JOIN Jury Trial Dept. - 3 CHECK-IN FOR ANOTHER HEARING

Notification Indication Your hearing was moved to another department. Clicking the **Join button** will take you to the new courtroom.

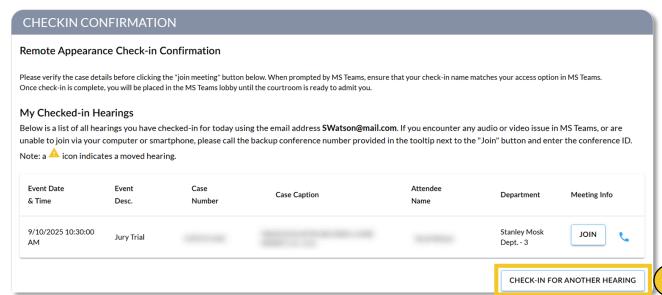
Audio Connection Options

- 2. Audio options for LACC info is accessed by clicking on the phone \(\square\) icon. The conference number, ID, and SIP ID will appear.
 - **a. Dial-in Number** A phone number provided in the meeting invite that lets you join the audio portion of the Teams meeting by calling in.
 - **b.** Conference ID Number A unique code you enter after dialing in that connects you to the correct meeting.
 - **c. SIP ID** A digital address (similar to an email) used to connect to the meeting through compatible video or audio-conferencing systems.



Check in for Another Hearing

If you have additional hearings for which you have not checked in for, click the Check In For Another Hearing to repeat the process.





Attorney of Record Page

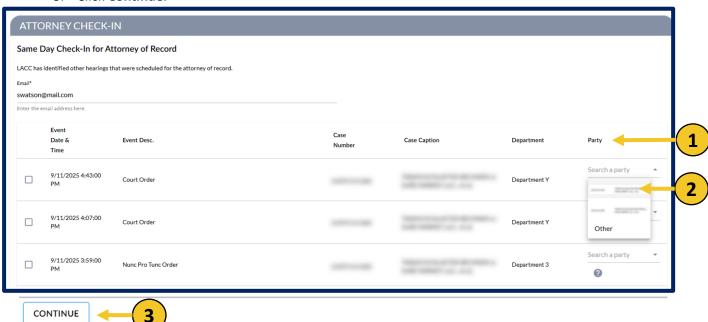
After successfully checking in to at least one case, if you are the attorney of record in additional cases, those cases will populate in the Same Day Check-In for Attorney of Record page.

- Highlighted rows in grey Indicate you have successfully checked in to the hearing.
- Non-highlighted rows Indicate you have not checked in for that hearing.

Finalize Check in for All Cases

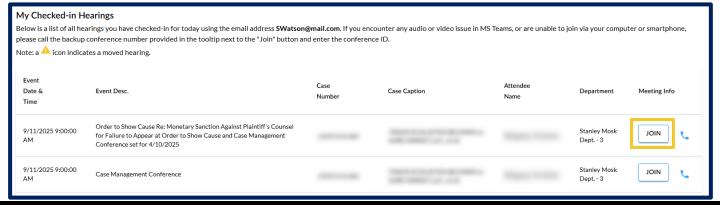
To check in to additional cases:

- Under the Party column, enter a last name or an organization name for which you are appearing on behalf of.
- 2. Upon searching, **select** the party. Repeat these steps for all cases listed.
- Click Continue.

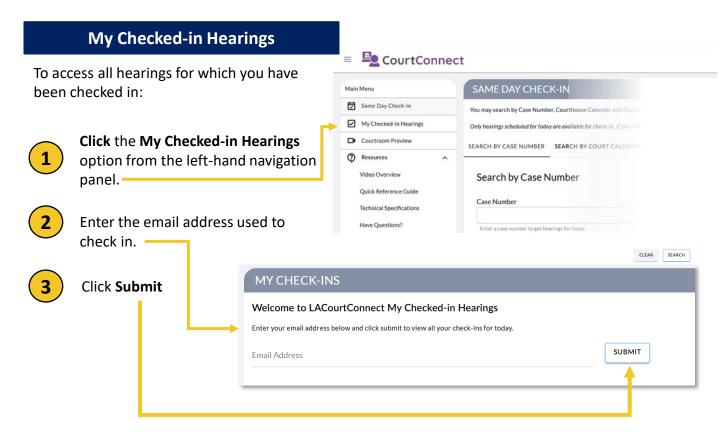


Ready to Join

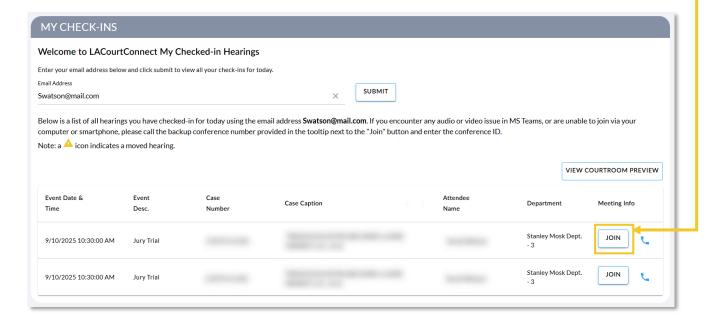
Remote Appearance Check-in Confirmation. Upon finalizing all check-ins, hearings will display. When ready, click the **JOIN** button to enter the virtual hearing or check in for another hearing.







4 The list of hearings will appear. When ready, click the JOIN button to enter the virtual hearing.





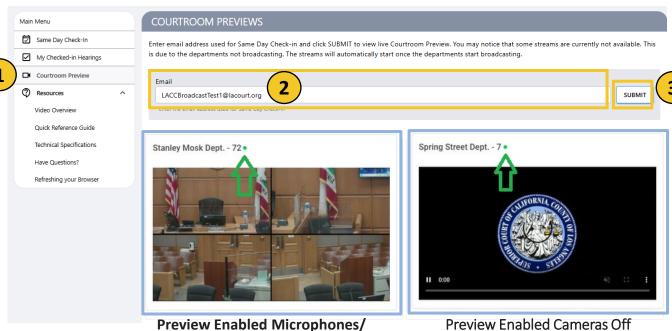
Courtroom Preview

Courtroom Preview enables attorneys and litigants to view and hear live audio and video of proceedings in courtrooms where they have scheduled matters, allowing them to monitor the start of their hearings without needing to join each session.

To view the Courtroom Preview from a department in which you have checked in, follow these steps:

- Click the Courtroom previews option from the left-hand navigation panel or Preview button
- 2. Enter the **email address** used to check in
- 3. Click Submit

The following types of previews will display:



Cameras On
Able to see/hear

Able to hear if courtroom microphones are on



Preview Disabled Unable to see/hear

To mute/unmute the preview of a courtroom to hear the audio, hover over the video preview and click the audio icon.





Checking in with CourtHelp SUPERIOR COURT OF CALIFORNIA COUNTY OF LOS ANGELES Iacourt.ca.gov Online Services * Self-Help * Types of Cases * General Info * Jury Duty CourtHelp* Lyamples request an interpreter, go to restraining orders

CourtHelp is a feature available on the Court's website designed to provide quick, user-friendly assistance to customers navigating court services and resources.

You can use **CourtHelp** to check-in for a same day remote appearance and set hearing reminders for future hearings.

You can use the following prompts for your hearings:

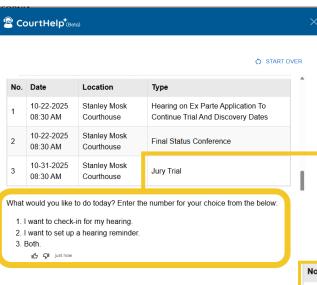
- 1. I want to find my hearing.
- 2. I want to check into my hearing.
- 3. I want to see a list of all my checked in hearings.
- 4. I want to set hearing reminders.
- 5. I want to view my hearing reminders.

After your initial request, you will be asked to enter your case number to begin. A case number is REQUIRED.

1 Enter your case number. CourtHelp will display any hearings scheduled.



Enter the corresponding number next to your choice of action. You may select to check in for your hearing or set reminders for a future appearance. To check in, **type the number 1**



PLEASE NOTE: Only hearings scheduled for the current day are eligible for check-in.

To check in for additional hearings scheduled for the current day, you can either enter one corresponding number, multiple numbers separated by commas, or if all hearings are scheduled for the current day, enter "all".

No.	Date	Location	Туре
1	10-22-2025 08:30 AM	Stanley Mosk Courthouse	Hearing on Ex Parte Application To Continue Trial And Discovery Dates
2	10-22-2025 08:30 AM	Stanley Mosk Courthouse	Final Status Conference
3	10-31-2025 08:30 AM	Stanley Mosk Courthouse	Jury Trial

After entering the number(s) you will automatically be checked in for those hearings.



Continue to follow the prompts until the process is complete. You will need an email address.



SUPERIOR COURT OF CALIFORNIA

Set Hearing Reminders with CourtHelp

CourtHelp can also assist you with setting reminders for future hearings. These reminders can be sent via email or text message. You may also select when to receive them.



To set up hearing reminders:

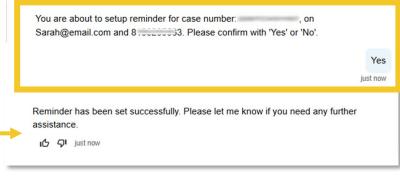


2 Enter the number that corresponds to the case you would like to receive a reminder for.

NOTE: You may only set one alert at a time

No.	ate	Location	Туре
1	9-16- 025 8:30 AM	Stanley Mosk Courthouse	Hearing on Motion to Confirm Arbitration Award
2	0-20- 025 8:30 AM	Stanley Mosk Courthouse	Order to Show Cause Re: Status of Arbitration
3	0-20- 025 8:30 AM	Stanley Mosk Courthouse	Order to Show Cause Re: why Monetary Sanctions Should not be Imposed Against the Plaintiff for Failure to Appear on 06/16/2025

Answer all the prompts generated by CourtHelp, then confirm you want to set up the hearing reminder.



Once confirmed, you will receive alerts based on the criteria selected.

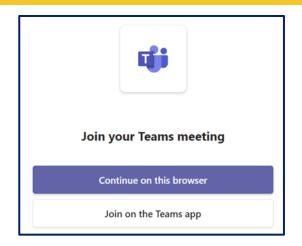


Join Remote Hearing

After clicking the **JOIN** button, you will land on the Join your Teams meeting page in your internet browser.

- If you would like to continue using the browser, click "Continue on this browser."
- If you have previously downloaded the Teams app, click "Join on the Teams app."

The Microsoft Teams app will launch.

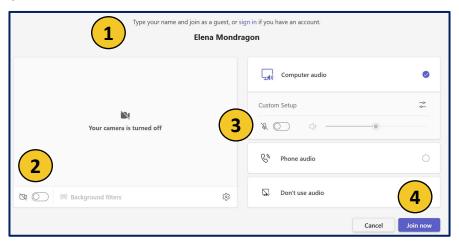




Ensure to:

- Enter your name (browser only)
- 2. Turn the camera off.
- 3. Mute the microphone.
- 4. Once all settings have been verified, click "Join now."





Upon clicking "Join now," the Court will be notified that you are waiting. Please be patient as you may be waiting several minutes before you are allowed into the hearing.

Once the Court is ready to call your case, you will automatically enter the virtual courtroom.

Inless you need to meeting. You can mute clicking the microphone

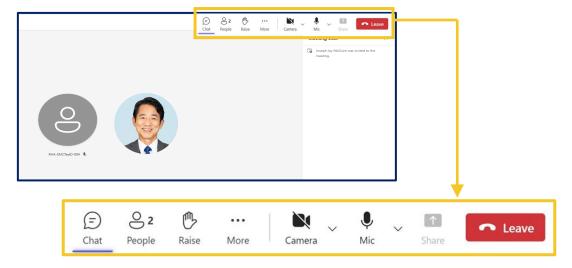
Important:

- **Keep your mic muted** unless you need to speak or are leading the meeting. You can mute and unmute yourself by clicking the microphone icon in the Meeting Controls Panel.



Using Microsoft Teams

At the top of the meeting window is a set of tools available for use during the hearing. We will review the primary tools.



Chat

The chat feature is available to video and audio participants who join on the Teams app. The chat is not monitored by the Court.



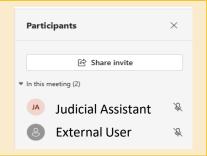
The persistent chat group is automatically created by Teams for each meeting. The Court is not responsible for the usage of the group chat. You can opt to leave the chat at any time after the hearing ends. To leave the chat:

- 1. Select **Chat** to open the chat list.
- 2. Find the name of the group you want to leave.
- 3. Then select More options > Leave.

People



The participant feature will display a list of attendees currently in the meeting.



Raise hand

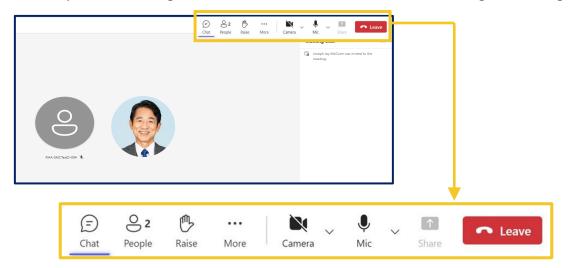


If you have a question and would like to make a comment in the hearing, click the raise hand icon so that you may be recognized by Court staff.



Using Microsoft Teams Continued

At the top of the meeting window is a set of tools available for use during the hearing.



Camera

Use the video icon to turn your camera off and on.

Best practices:



- Avoid sitting with your back to a window or bright light source. This causes a silhouette appearance where others cannot see you or determine your identity. Adequate lighting is critical for all parties on camera.
- **Think about the background**. Whatever is in the room behind you might not be appropriate for a meeting or could be distracting to others. Cameras pointed up at ceiling fans are also a visual distraction for some attendees.

Microphone



Use the microphone icon to turn your microphone off and on. **Keep your mic** muted. Best practices:

- **Enter muted.** Enter any meeting with your mic muted and camera off. Others might already be engaged in conversation.
- Use a headset with mic if possible, for the optimal audio experience for both you and other meeting attendees. If a headset isn't available, use your device's built-in audio/mic. Call in via mobile device only as a last resort. If you DO call in, make sure your computer/laptop's mic and speakers are muted.

Leave



At the conclusion of your matter, click the Leave button at the top of the hearing window. For additional security, close all browser windows when finished.



Using Microsoft Teams Continued

Pinning



You can pin up to 9 tiles in a Microsoft Teams meeting. Pinning ensures that the video remains visible on your screen and allows you to focus on a specific person or presentation as others speak. Follow these steps to pin a tile.

Note: This example displays a courtroom in which evidence is being shared. The courtroom tile will be pinned to focus on the evidence.

- 1 Hover your mouse over the departments name in the tile until the ellipses appears.
- 2 Click on the ellipses
- **3** Select *Pin for me* from the pop-up menu.

The courtroom cameras and the evidence will display in a larger tile.



